Priority – what do we want to improve?	Actions – what exactly will we do?	Resources – who will be responsible and what might they need?		Timescale – when will this be completed?	Outcome – did we achieve this?
Ensuring we can meet the needs of all children and families in the new setting (Ongoing)	To implement a coffee and catch up every 4 months.	Andy McEwing (Proprietor) All staff	To ensure parents can commit to a set day/time	June 2025	
Having the children's input on	 Involving children in their care by using 'all about me plans' children can update these as their likes/dislikes and needs change. 	Carmen Dow (Manager) Jamie (Assistant Manager)	that doesn't interfere with their work schedule.		
their care.	 Staff will chat with children and complete an all about me sheet- to be completed yearly. 		Create a suitable all about me worksheet that meets the needs of the child.		

Quarterly Audits of Accident Reports	To audit the services accident forms and check for areas of improvement or areas that may need to be risk assessed.	Carmen Dow	March 2025
Implement the CAREUS system used in Kilmacolm.	A paper free environment and all staff members can access children's information, registers on a tablet.	Andy McEwing All Staff	October 2024
Seeking more staff training.	 Better outcomes for children. Staff feeling confident in any situations that may arise. Team building. 	All Staff- Carmen to seek training opportunities online or from IC - will ask staff what training they	June 2025

		would be keen to do.		
Maintain our high standards of leadership through continuous professional learning	 Carmen continuing with BA at Glasgow Uni. Carmen to delegate her jobs to Maggie/Jamie 3 monthly staff reviews for staff- staff to chose at least one target on their review (Recommended by CI) 	Carmen, Jamie & Maggie	June 2025	

How we seek the views of parents, staff, children and our partners- an ongoing element of each improvement plan.	•	Devise topical 'quick question of the month' for parents and children.	Carmen Dow And all staff		
	•	Create surveys to find out how well aspects of our service are working.			
	•	Choose a policy each month to highlight with staff, parents and, where appropriate children, and ask for feedback.			
	•	Devise a 'you said, we did' approach to providing feedback to parents and children on actions taken as a result of their views			
	•	Consult with parents on establishing a parents' forum			
Work with Inverclyde Council/Children/Staff/Parents to create the 'vision' of how the new location should look.	•	Asking children what they would like the service to have that we don't already have at Newark Primary. Letting them create something visual maybe a drawing/floor plan.	All Staff- Angela/Louise.	June 2025	